

Smart Alert



The Smart Alert monitors whether a volt-free contact is open or closed on a control panel or high level alarm. It can be retrofitted to existing systems to provide basic remote monitoring.

It then automatically sends notification emails via Wi-Fi to a user-selected email address. The device body can be secured in position using an adhesive pad (supplied) and is provided with a 1.5 m 2-core cable with bare ends, ready to connect to your equipment.

A delay of between 1 minute and 12 hours before an alert is sent can be configured by the user to prevent nuisance alerts from transitory fault conditions.

In addition to this, the device can send a scheduled summary email detailing a number of alert events, percentage of contact open and closed time, and current battery level.

The system is simple to set up with the free FilesThruTheAir mobile app available on the App Store, or on Google Play.

Wi-Fi networks cannot be guaranteed to have 100% uptime, this product should therefore not be relied upon as a stand-alone security device.

* Battery life depends on signal strength between router/access point and Wireless Alert device, presence, volume and type of Wi-Fi traffic from other devices, operating temperature and number of alerts sent.

KEY FEATURES

- User-configurable alerts for contact open, closed or both
- Alert delay settings to prevent unwanted alerts
- Customisable alert messages
- Sends email alerts and scheduled status reports
- Wi-Fi connected
- Simple to set up using the free mobile app
- Two years' battery life (typical)
- No ongoing subscription fees
- Includes sticky pad for mounting

COMPATIBLE SYSTEMS

- AquaSafe Alarm
- PowerShield battery backup systems
- PowerSafe battery backup systems
- Battery backup pump systems (24 V version)
- Edincare control panels which feature volt-free contacts

TECHNICAL SPECIFICATIONS

Device operating temperature	-18 to +54°C
Alert notification states	Contacts Open and/or Closed
Alert delay range	1 minute to 12 hours
Environmental conditions	Indoor use only – IP5X
Product dimensions	69 mm x 32 mm x 22 mm
Cable length	1500 mm
Battery type	2 x 1.5 V Alkaline LR03/UM4/AAA
Battery life *	2 years
Wi-Fi	WPA/WPA-2 Personal – 802.11bgn (2.4GHz)

Smart Alert

TYPICAL INSTALLATION (AQUASAFE ALARM)

4 Keyholder receives email alert



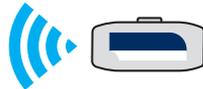
Wi-Fi router

2 AquaSafe Alarm triggers the high level alarm



AquaSafe Alarm

3 Smart Alert sends email alert via W-Fi



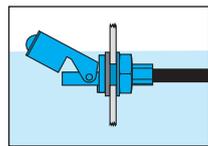
Smart Alert

Volt-free contact

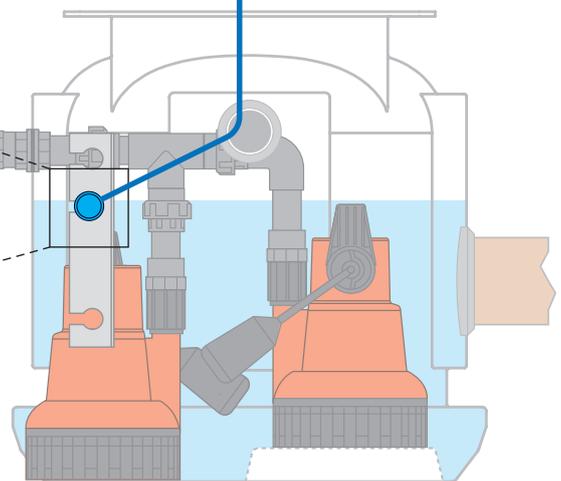


5 A unswitched fused spur

1 High level condition detected in chamber



Mini float switch in **Normally Closed** orientation



SumpFlush Twin

DELIVERING PUMPED AND DRAINAGE SOLUTIONS FOR OVER 30 YEARS



We provide pumped and drainage products and services to the public and private sectors including residential, commercial, hospitality and retail. We are proud of the long-term relationships we have built with clients and partners, delivering cost effective, robust and dependable products and services.

12-MONTH GUARANTEE

Your products are protected by a 12-month guarantee. [Terms and Conditions](#) apply.

HOW TO ORDER

Order online at www.edincare.com
 Call Sales on 01442 211554
 Email sales@edincare.com

PROJECT SERVICES

- Project design
- Site surveys
- Installations
- Refurbishments

AFTERSALES SERVICES

- Planned servicing
- Emergency call outs
- Commissioning
- Monitoring

DRAINAGE SERVICES

- Tankering
- Drain maintenance
- Surveys and investigations
- Repairs

www.edincare.com

- Discover our products and services
- Order products online
- Case studies and articles
- Brochures and technical documents

Protect your property with an Edincare Service Agreement

As with all pumped and drainage systems, regular maintenance is essential to ensure optimum performance and minimal downtime. Our Service Agreements comprises planned preventive maintenance visits at an agreed frequency, we also service other manufacturers' equipment regardless of type, make and age.

- ✓ Validates your building insurance
- ✓ Reduces the risk of failure
- ✓ Increases the life expectancy of your equipment
- ✓ Priority callouts and 24/7 out-of-hours service
- ✓ Reduced rates for emergency call outs
- ✓ Flexible payment options (Direct Debit)



+44 (0)1442 211554
info@edincare.com

www.edincare.com
[edincarepumps](https://www.linkedin.com/company/edincarepumps)

Unit 7, Heron Business Park, Eastman Way,
 Hemel Hempstead, Hertfordshire, HP2 7FW

A Tricel Company
www.tricel.ie



Our policy is one of continuous product improvement, we reserve the right to change specifications and prices without prior notice. All information is given in good faith. No responsibility can be accepted for errors, omissions or incorrect assumptions.
 © 2025 Omni Pump International Ltd t/a Edincare Pumps & Edincare Drains.